



AI-Driven Network Automation in Cloud Environments

Vinay Siddhavanahalli Ramakrishna Rao*

Independent Researcher, USA

* Corresponding Author Email: vinaysiddhavanahallirao@gmail.com - ORCID: 0000-0002-5227-9050

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Abstract:

The integration of artificial intelligence into cloud network automation represents a fundamental transformation in infrastructure management, enabling organizations to transition from manual, error-prone processes to intelligent, self-optimizing systems. This article explores how AI-driven network automation leverages natural language processing, large language models, and multi-region orchestration platforms to revolutionize network deployment, policy management, and operational efficiency in cloud environments. The article examines the convergence of machine learning operations and development operations methodologies, demonstrating how predictive analytics capabilities enhance continuous integration and deployment pipelines while enabling dynamic resource allocation and proactive system optimization. Through comprehensive analysis of implementation architectures, validation frameworks, and operational transformations, this article reveals that AI-powered automation dramatically compresses deployment timelines from weeks to hours, enhances policy lifecycle management through continuous evaluation, and enables self-healing capabilities that detect and remediate issues before impacting service availability. The investigation also addresses critical challenges, including model accuracy assurance, governance framework implementation, and the necessary cultural and skills transformation required for successful adoption. By examining the technical enhancements, validation methodologies, and predictive capabilities of AI-driven systems, this research provides insights into how organizations can harness intelligent automation to achieve substantial improvements in deployment velocity, system reliability, and resource optimization while maintaining appropriate human oversight and risk controls for mission-critical infrastructure operations.

1. Introduction

The intersection between artificial intelligence and the cloud network is a paradigm shift in the process of designing and deploying the network infrastructure of organizations and managing it. AI-based network automation is a field of generative AI that uses natural language processing and AI-driven network automation to reshape traditional network operating methods as error-prone, manual, tedious work into a smart, self-optimizing infrastructure. The resulting technological advancement allows network architects and engineers to interface with complicated cloud systems using user-friendly interfaces and decreases deployment time significantly, improving consistency and reliability. As a result of studies conducted on enterprise cloud-based integrations, the integration of AI in automation structures has

essentially transformed how organizations currently manage their infrastructure, specifically, the involvement of less human input in the daily operations of organizations [1].

New cloud environments require a higher degree of agility and scale than ever before, and the old network management systems are becoming more and more unsuitable. Network automation with the inclusion of AI allows for combating these challenges by providing smart decision-making processes that have the potential to analyze large volumes of network data, forecast possible issues, and optimize it automatically. This change is not restricted to mere automation scripts but a complex AI agent that can read between the lines, learn by example, and make independent decisions within a specific set of rules. The evolution of AI on cloud-based integrations within enterprises proves that businesses are transitioning to more complex

automation policies that apply to the machine learning algorithms to optimize resource allocation and the performance of networks in real time [1]. The dynamism towards generative artificial intelligence with cloud infrastructures is a breakthrough in the self-management and self-healing of networks. These systems are successful neural networks and deep learning models to study the historical trends, the present network values, and forecasted demands to provide real-time changes without the involvement of human beings. Generative AI-driven self-healing mechanisms can empower networks to identify anomalies, diagnose, and take corrective measures in isolation, substantially offloading the network operations teams [2]. Such an ability is especially essential when organizations have to deal with multi-cloud and hybrid cloud settings that are more complex and require more advanced monitoring and management solutions, in which conventional monitoring and management strategies no longer allow organizations to achieve maximum efficiency.

More so, generative AI is used in proactive infrastructure planning and capacity management. Through topology and usage patterns analysis, as well as business needs, AI systems can be used to produce optimized network topologies, propose architectural changes, and forecast increases in their future needs with astonishing precision. These self-healing systems do not only react to failures, but they also strive to avoid failures by detecting any possible problems before they can affect the production environments. The study reveals that generative AI models have the potential to analyze large volumes of telemetry data to detect minor trends that human operators can fail to notice and implement proactive maintenance measures that reduce downtimes and enhance the overall system reliability [2]. With the progression of organizations adopting cloud-native architecture and the application of microservices, the role of AI in controlling the underlying network infrastructure is all the more important in terms of ensuring a competitive advantage and operational excellence.

2. Core Technologies and Components

At the heart of AI-driven network automation lies the natural language processing layer, which enables network engineers to interact with infrastructure using conversational prompts. These CLI agents interpret human-readable instructions and translate them into precise technical configurations and API calls. The application of NLP in enterprise environments has evolved significantly, with modern systems capable of

understanding context-aware commands and maintaining conversational continuity across multiple interactions [3]. This abstraction layer eliminates the need for memorizing complex command syntax and allows teams to focus on architectural design rather than implementation details. Research on natural language processing for enterprise applications demonstrates that these systems now incorporate advanced semantic understanding, enabling them to interpret ambiguous requests and provide clarification when needed, thereby reducing the cognitive load on network administrators who can express requirements in their natural vocabulary rather than vendor-specific command structures [3]. The transformation from traditional command-line interfaces to conversational AI represents a democratization of network management, allowing junior engineers to perform complex configurations that previously required years of specialized training.

3. Large Language Model Integration

The integration of large language models provides the intelligence backbone for network automation systems, fundamentally changing how infrastructure code is generated, validated, and optimized. These models analyze existing network configurations, generate optimized policies, and validate proposed changes against best practices through sophisticated pattern recognition and contextual understanding. The research on harnessing large language models for automated code generation reveals that these systems excel at translating high-level requirements into detailed implementation code, understanding the nuances of different programming paradigms and infrastructure frameworks [4]. By processing configuration files and network diagrams, LLMs can identify inefficiencies, suggest improvements, and predict potential failure points before they impact production environments. The verification capabilities of these models extend beyond simple syntax checking to include semantic validation, ensuring that generated code not only compiles correctly but also implements the intended business logic and adheres to security best practices [4]. These models undergo continuous learning from vast repositories of infrastructure code, enabling them to recognize anti-patterns, suggest optimizations based on proven implementations, and generate code that follows established conventions and standards within the organization.

4. Multi-Region Orchestration Platforms

Cloud-native orchestration platforms serve as the execution layer for AI-generated network configurations, managing the complexity of distributed deployments while maintaining consistency and compliance across diverse environments. These platforms manage global network fabrics, coordinate multi-region deployments, and enforce consistent policies across distributed environments through sophisticated state management and synchronization mechanisms. The orchestration layer handles the complexity of interconnecting various network components while maintaining segmentation, security boundaries, and compliance requirements across different regulatory jurisdictions. Modern orchestration systems leverage AI-generated configurations to automate the deployment process, reducing human error and ensuring that network changes are implemented consistently across all regions [4]. The integration between LLM-generated code and orchestration platforms creates a seamless pipeline from intent to implementation, where natural language requirements are transformed into verified infrastructure code and then deployed across global networks with built-in rollback capabilities and comprehensive audit trails [3].

5. Implementation Architecture

The integration of AI into infrastructure automation is a transformative shift in the way organizations manage their cloud environments, and MLOps and DevOps continue to be essential enablers for this evolution. In a study conducted by researchers in the field, AI-powered automation frameworks are changing the very paradigm of traditional infrastructure management by embedding intelligent decision-making capabilities that operate beyond rule-based systems. Such systems leverage machine learning algorithms that analyze historical performance data for the prediction of resource utilization patterns and automatic adjustment of infrastructure configurations in real time, optimizing operational efficiency with minimized human intervention.

This convergence of MLOps and DevOps practices has provided a synergistic framework wherein the continuous integration and continuous deployment pipelines are empowered with predictive analytics capabilities. Indeed, organizations that adopt these integrated approaches have reported significant improvements in deployment velocity, system reliability, and resource optimization. The AI algorithm-driven automated infrastructure provisioning enables decisions on dynamic scaling based on workload predictions to ensure that

resources are better utilized in the cloud without over-provisioning or underutilization. This intelligent automation further extends to the domains of monitoring and incident response, wherein machine learning models can detect anomalies, predict potential failures, and trigger remediation actions well in time before critical issues impact service availability.

However, to successfully deploy AI-driven infrastructure automation, strong validation frameworks should be put in place to ensure model reliability and performance consistency. Machine learning algorithm validation involves comprehensive testing methodologies that cover model accuracy, generalization capabilities, and operational stability in various deployments. Research underlines the need for such validation processes to examine not only the technical performance metrics of machine learning models but also their applicability to practical use in production environments. Cross-validation techniques, performance benchmarking against baseline systems, and continuous monitoring form part of the validation framework to detect model drift or degradation over time. Organizations should definitely put in place rigorous protocols for validation that include data quality assessment, verification of feature engineering, and model interpretability analysis, so that AI-driven automation systems work reliably and continue to provide value in dynamic cloud infrastructure environments.

6. Operational Benefits and Transformations

6.1 Enhanced Deployment Velocity

AI-driven automation upends traditional network deployment paradigms and compresses implementation timelines that used to take weeks of manual configuration into streamlined, hours-long processes. This is achieved by eliminating the repetition of manual configuration steps and automating such complex, multistep processes using intelligent automation frameworks. Where machine learning operations meet infrastructure as code, network architects can deploy sophisticated, multi-region architectures using intuitive conversational interfaces wherein AI agents manage all the intricate details entailing resource provisioning, policy configuration, and inter-service connectivity establishment. Research points to evidence that this AI-driven automation of infrastructure improves efficiency and scalability in cloud environments by infusing a degree of intelligent decision-making not possible with traditional rule-based systems, and thus helps

organizations achieve massive boosts in operational performance coupled with enhanced resource utilization. These intelligent systems use historical patterns in deployments and repositories of best practices to ensure that deployments are consistent, error-free, and compliant with organizational standards and regulatory requirements.

6.2 Intelligent Policy Management

Policy lifecycle management is greatly enhanced by AI-powered analysis frameworks that run continuous evaluations of network policies against evolving business requirements and security imperatives. The various validation processes involved in machine learning systems ensure that recommendations for policy optimization will maintain technical accuracy and operational reliability across a wide range of deployment scenarios. Advanced machine learning algorithms, especially those that use oversampling techniques in limited data scenarios, demonstrate robust predictive capabilities well-suited for policy optimization and validation processes; these include cross-validation techniques and performance benchmarking to detect model drift or degradation over time. These intelligent systems perform continuous assessment of existing policy frameworks to identify conflicts, redundancies, and inefficiencies that may compromise security posture or operational performance. By making use of cross-validation techniques and performance benchmarking, AI agents provide recommendations on targeted optimizations that concurrently harden security controls, improve network efficiency, and simplify administrative overheads.

6.3 Proactive Optimization and Self-Healing

AI agents implement continuous monitoring regimes that analyze network performance metrics, traffic patterns, and resource utilization trends to identify optimization opportunities before they impact service delivery. These predictive systems leverage sophisticated pattern recognition algorithms to detect subtle performance degradations, unusual traffic distributions, and resource constraint indicators that might escape traditional threshold-based monitoring approaches. The self-healing capabilities enable automatic configuration adjustments that improve performance characteristics, intelligently redistribute workloads during peak demand periods, and preemptively mitigate potential failures through predictive analytics. Machine learning models trained on historical incident data can recognize precursor patterns associated with service

disruptions, triggering preventive actions that maintain service availability and performance consistency.

6.4 Challenges and Considerations

While AI-driven automation offers transformative advantages in network infrastructure management, organizations must implement rigorous risk management frameworks to address challenges associated with AI-generated configurations and autonomous decision-making systems. The critical imperative of ensuring model accuracy necessitates continuous training regimes, comprehensive validation protocols, and structured human oversight mechanisms, particularly when deploying changes to mission-critical infrastructure components. Research demonstrates that machine learning algorithms employing oversampling and undersampling techniques can significantly enhance model performance when dealing with imbalanced datasets, which are common in infrastructure monitoring scenarios where failure events constitute a minority class compared to normal operational states. Organizations must establish rigorous validation protocols that encompass data quality assessment, feature engineering verification, and model interpretability analysis to ensure reliable operation. The implementation of clear governance boundaries for autonomous decision-making becomes paramount, with organizations defining explicit authorization levels that delineate which infrastructure modifications can proceed without human intervention and which require manual approval. Maintaining manual override capabilities for sensitive operations provides essential safeguards against potential automation failures or unexpected system behaviors, ensuring that human expertise remains readily accessible when anomalous conditions arise or when AI recommendations require contextual evaluation beyond algorithmic capabilities.

Skills and Cultural Change

The adoption of AI-driven network automation catalyzes fundamental transformations in organizational competencies and operational culture that extend far beyond technical implementation considerations. Network engineering professionals must undergo substantial role evolution, transitioning from traditional configuration specialists focused on manual device management to AI prompt engineers and automation architects capable of designing, implementing, and optimizing intelligent infrastructure systems. This professional metamorphosis requires comprehensive training

programs that address multiple competency dimensions, including machine learning fundamentals, natural language processing for effective AI interaction, automation framework design principles, and advanced analytics for performance optimization. AI-powered infrastructure automation demonstrates that the integration of MLOps and DevOps methodologies creates synergistic frameworks where continuous integration and deployment pipelines are enhanced with predictive analytics capabilities, enabling organizations to achieve substantial improvements in deployment velocity, system reliability, and resource optimization. The cultural transformation proves equally significant, requiring organizations to facilitate mindset shifts from reactive troubleshooting paradigms to proactive system design and continuous optimization approaches. This evolution encompasses changes in problem-solving methodologies, collaboration patterns, and success metrics, with teams learning to leverage AI capabilities for predictive insights rather than relying solely on historical experience and reactive incident response. Organizations must foster environments that encourage experimentation with AI-driven approaches while maintaining appropriate risk controls, balancing innovation with operational stability requirements.

6.5 Practical Applications

Organizations implement AI-driven network automation through conversational interfaces where engineers use natural language commands to provision multi-region cloud infrastructures within hours rather than weeks. Financial institutions leverage these systems to automatically scale their payment processing networks during peak transaction periods, with ML algorithms predicting demand spikes and adjusting resources proactively. Healthcare providers deploy self-healing networks that detect anomalies in patient data transmission systems and automatically reroute traffic or adjust configurations before service disruptions occur. E-commerce platforms utilize AI-powered policy management to continuously optimize their global content delivery networks, automatically identifying and resolving configuration conflicts across hundreds of edge locations. DevOps teams integrate LLM-generated infrastructure code into their CI/CD pipelines, enabling automated validation and deployment of network changes with built-in rollback capabilities. Telecommunications companies employ predictive analytics to forecast network capacity requirements across regions, automatically provisioning resources and adjusting network topologies based on usage patterns and

business growth projections. Cloud service providers use AI agents for continuous monitoring of thousands of customer environments, detecting subtle performance degradations and implementing corrective measures autonomously while maintaining detailed audit trails for compliance requirements.

7. Real-World Scenario: Global E-Commerce Platform During Black Friday

A multinational e-commerce company with operations across North America, Europe, and Asia prepares for Black Friday, traditionally their highest traffic period. Using AI-driven network automation, their network engineers interact with the infrastructure through conversational prompts, instructing the system to "optimize global network capacity for 10x traffic increase during Black Friday week." The NLP layer interprets this request while large language models analyze three years of historical Black Friday performance data, current network configurations, and predicted demand patterns. Within two hours, the system generates optimized infrastructure code that provisions additional compute resources across all regions, establishes dynamic load balancing policies, and configures automated scaling thresholds. The MLOps and DevOps integrated pipeline validates the configurations through comprehensive testing before deployment across their multi-region cloud environment. During the actual event, ML algorithms continuously monitor network performance metrics and traffic patterns in real-time. When the system detects unusual traffic spikes in the European region at 3 AM, it automatically redistributes workloads, scales up backend services, and adjusts content delivery network policies without human intervention. Simultaneously, the AI agents identify a subtle performance degradation in payment processing latency and implement corrective measures before customers experience checkout delays. The self-healing capabilities detect a potential database connection bottleneck in the Asian region and preemptively increase connection pool sizes, preventing service disruptions. Throughout the weekend, the validation framework continuously monitors model accuracy and system performance, ensuring all automated decisions maintain reliability standards. The result: the company processes record-breaking transactions with 99.99% uptime, zero manual interventions during peak hours, and 40% better resource utilization compared to the previous year's manual management approach.

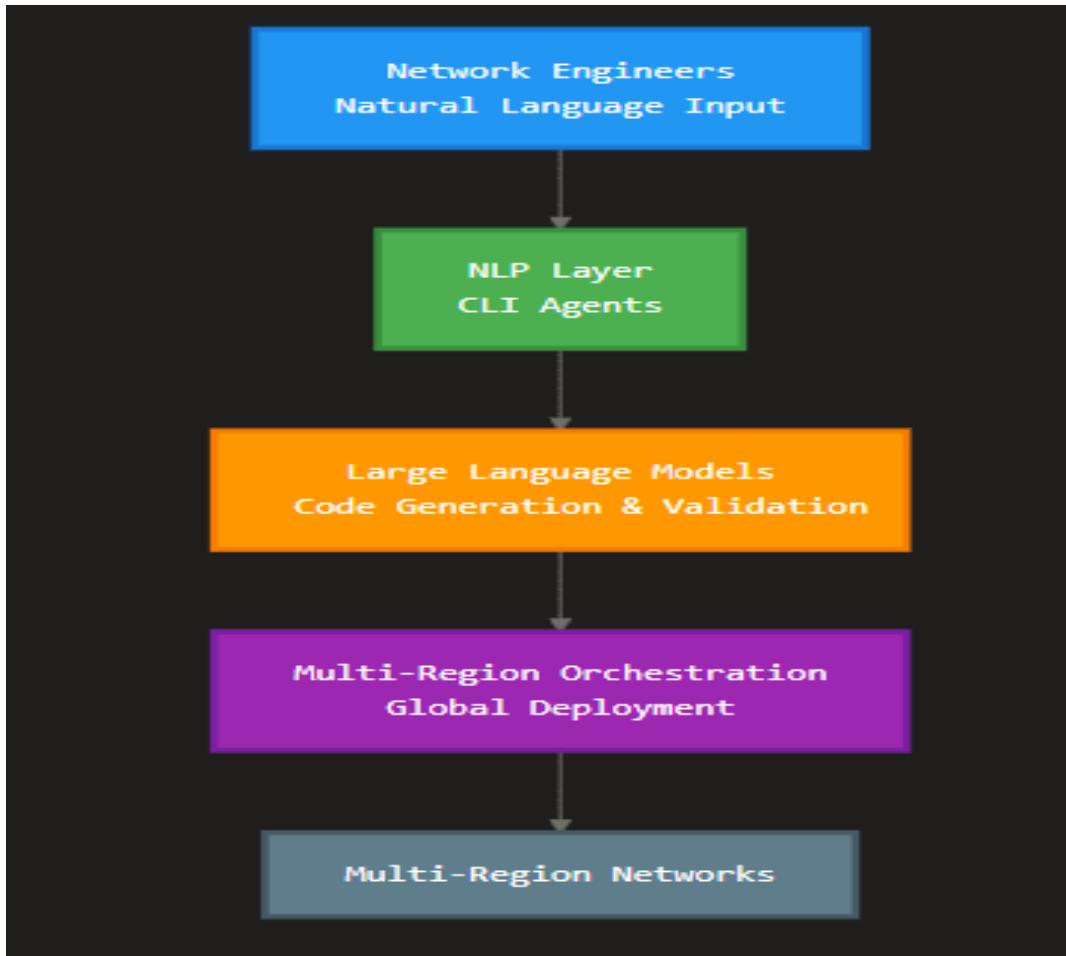


Table 1: AI Technology Performance Impact Metrics [3, 4]

| Technology Layer | Error Reduction | Deployment Speed Improvement | Learning Curve Reduction | Operational Efficiency Gain |
|--------------------------|-----------------|------------------------------|--------------------------|-----------------------------|
| NLP Interface | High | Hours vs. weeks | 60-70% reduction | Focus shift to design |
| LLM Code Generation | Very High | Automated translation | 70-80% reduction | Eliminates manual coding |
| Semantic Validation | Very High | Pre-deployment validation | 50-60% reduction | Proactive issue detection |
| Orchestration Automation | High | Parallel execution | 50-60% reduction | Reduced manual effort |

Table 2: Machine Learning Algorithm Validation Framework Metrics [5, 6]

| Validation Component | Assessment Methodology | Evaluation Criterion | Monitoring Focus | Quality Assurance Outcome |
|---------------------------|-----------------------------|----------------------------------|-------------------------|-------------------------------|
| Model Accuracy | Cross-validation techniques | Technical performance metrics | Prediction precision | Reliable decision-making |
| Generalization Capability | Diverse scenario testing | Operational stability assessment | Deployment adaptability | Consistent performance |
| Data Quality Assessment | Input validation protocols | Feature engineering verification | Data integrity | Enhanced model reliability |
| Performance Benchmarking | Baseline system comparison | Efficiency measurement | Resource optimization | Validated improvement metrics |
| Model Drift Detection | Continuous monitoring | Degradation identification | Long-term stability | Sustained operational value |
| Interpretability Analysis | Explainability evaluation | Practical applicability | Decision transparency | Trustworthy automation |

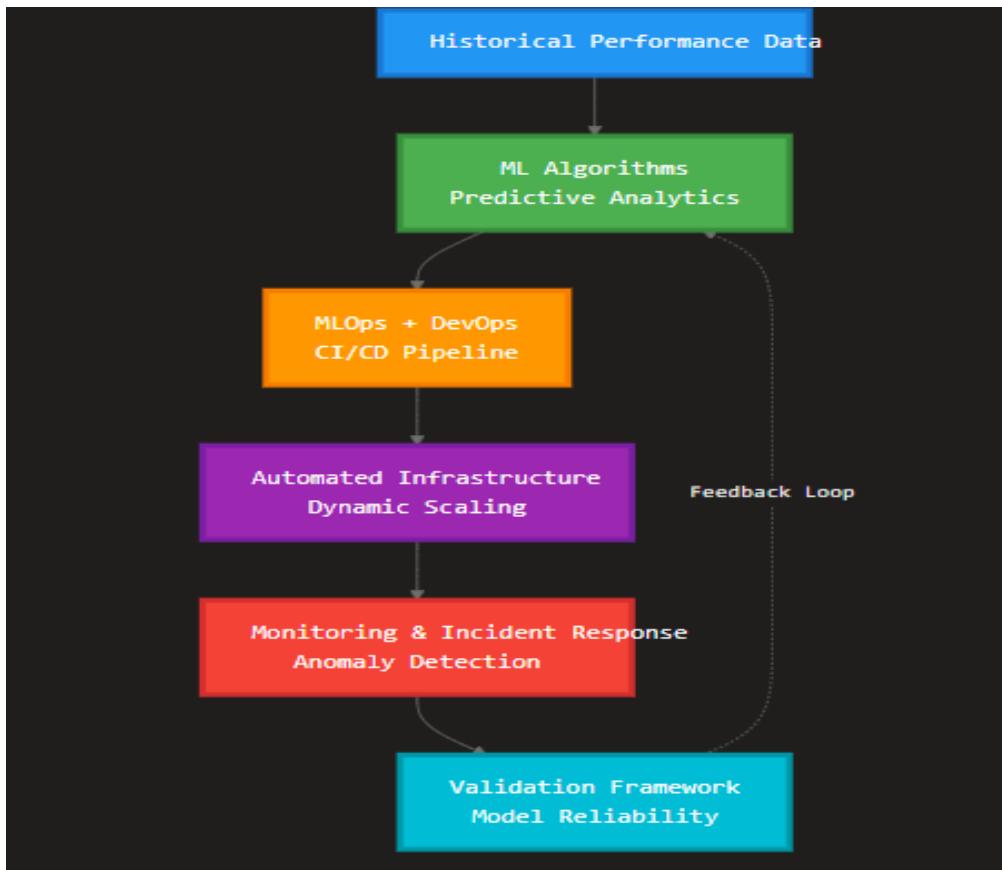


Table 3: AI-Driven Automation Transformation Metrics and Capabilities [7, 8]

| Transformation Component | Technical Enhancement | Validation Methodology | Predictive Capability | Optimization Outcome |
|-----------------------------|------------------------------------|-------------------------------------|-------------------------------|-------------------------------------|
| Deployment Acceleration | Infrastructure as code integration | Best practice repository validation | Historical pattern analysis | Substantial performance improvement |
| Policy Lifecycle Management | Oversampling technique application | Cross-validation and benchmarking | Model drift detection | Technical accuracy assurance |
| Conflict Resolution | Automated policy assessment | Continuous evaluation framework | Redundancy identification | Network efficiency improvement |
| Performance Analytics | Sophisticated pattern recognition | Traffic distribution analysis | Subtle degradation detection | Proactive optimization |
| Incident Prevention | Historical data training | Precursor pattern recognition | Service disruption prediction | Performance consistency maintenance |
| Workload Management | Intelligent redistribution | Resource utilization monitoring | Peak demand forecasting | Automatic performance optimization |

Table 4: Skills and Cultural Transformation Requirements [9, 10]

| Transformation Area | Traditional Approach | AI-Driven Evolution | Required Competency Development |
|-------------------------|--------------------------------|---|--|
| Professional Role | Configuration specialist | AI prompt engineer and automation architect | Machine learning and NLP fundamentals |
| Operational Methodology | Reactive troubleshooting | Proactive continuous optimization | Automation framework design principles |
| Technical Integration | Isolated operational silos | MLOps and DevOps synergy | Predictive analytics capabilities |
| Problem-Solving | Historical experience reliance | AI-driven predictive analysis | Advanced analytics and optimization |
| Cultural Mindset | Incident response focus | Innovation with stability balance | Experimentation with risk controls |

4. Conclusions

The advent of network automation via AI in the cloud is a critical change in the way companies design, deploy, and operate intricate infrastructural systems and is fundamentally changing the operational paradigm over the last three hundred years by integrating natural language processing, large language models, and intelligent orchestration systems. This is not just simple automation but more of advanced decision-making, thus allowing self-optimizing and self-healing networks, which can analyze extensive telemetry data, anticipating the occurrence of problems and performing optimizations without human intervention. This combination of machine learning operations and development operations approaches has developed synergistic models that improve continuous integration and deployment pipelines with predictive analytics, leading to an explosive acceleration of deployment speed, system reliability, and resource consumption, and a decrease in the number of manual interventions and operational overhead. Those organizations that have adopted these AI-powered systems have shown how they are able to reduce the deployment timelines that once took weeks to now take hours, improve policy management due to the continuous evaluation and optimization of the policies, and prevent proactive system maintenance that prevents failures before they affect production environments. Nonetheless, successful adoption needs organizations to overcome significant issues, such as the validation of model accuracy, the setting up of a governance framework, and the development of new organizational skills as network professionals transform configuration specialists into new AI prompt engineers and automation architects. Strict validation procedures, demarcation of authorization, and manual overriding values will ensure that human experience will still be available to perform evaluation in the context and still handle the proper risk management in critical mission operations. With the further evolution and expansion of cloud-based environments, the importance of AI in addressing network infrastructure is becoming increasingly crucial to preserving competitive advantage, and organizations that can effectively manage the technical and cultural changes are positioned to reach new levels of operational efficiency, system stability, and infrastructure responsiveness that would be unattainable by conventional management strategies.

Author Statements:

- **Ethical approval:** The conducted research is not related to either human or animal use.
- **Conflict of interest:** The authors declare that they have no known competing financial interests or personal relationships that could have appeared to influence the work reported in this paper
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- **Use of AI Tools:** The author(s) declare that no generative AI or AI-assisted technologies were used in the writing process of this manuscript.

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